CONFLICT RESOLUTION

Introduction: Why is conflict resolution important to deal with? At some point in your ministry you *will* run into conflict. The reason: People are involved! "Wherever two or three are gathered, there will be **conflict** in their midst."

The way of Jesus Christ leads to conflict. Church planting leads to conflict because you are pursuing God's will. Pastoral Leadership leads to conflict: It's part of the **journey**, part of doing things **right**. (Personal examples given)

Healthy Conflict Management (Resolutions)

(Examples from 'Peace Maker' ministry of Ken Sande)

In order to have a stable footing you need to be squarely planted in the **peace making responses**.

Full Spectrum: Escape (suicide) to Attack (murder)

Middle Range:

- Overlooked (see note below)
- Reconciliation (see note below)
- Negotiation
- Mediation
- Arbitration
- Accountability

In the context of church, this progressively involves more **people** and follows the Biblical instruction on **discipline**.

Overlooked: Sometimes when a conflict arises, you just need to let it slide. You **don't** need to rise to the challenge. Remember: A soft answer turneth away **wrath**.

Reconciliation: Go to the other person and address the issue.

From **Negotiation** to **Accountability:** Involving other people in the process, involving church leadership, brought before the church.

In **Escape** and **Attack** responses you are trying to <u>avoid</u> the conflict. In the peace making (middle range) responses you are trying to bring <u>reconciliation</u>, healing, etc. This strengthens the body.

Negotiating the Slippery Slope Requires...

- Wisdom (Knowing what to say and what not to say)
- Patience (Because conflict will try us)

Note additional information on 15 Ground Rules with Scripture

Be Wise: Choose Your Battles.

- Sometimes you don't have to <u>win</u>.
- Sometimes you need to be wise enough to know when you can't win.
- Sometimes you **must** win. (Issues of character and faith)

Be Wise as Serpents, Harmless as Doves

- Works best in <u>person</u>. (If at all possible-not facebook, twitter, email, etc. Phone call is second best choice)
- Do not **gossip**. (This is cancerous!)
- Do not **delay**. (Take care of it as soon as you hear about it)
- Be <u>active</u>. (Intervene. 'Loose lips sink ships')

Remember the Key: John 13:34-35 "Love one another."

Ask yourself: Is everything we are doing in the church done out of love? Are we willing to set aside our agenda, opinion, pride, etc., to pursue love in the church?

Additional Notes/Homework: